

Noritz Group Information Security Policy

I. Basic Concept

The NORITZ Group (hereafter referred to as the "NORITZ Group") conducts its business activities under the mission of "The Simple Comforts of Life". It is important to handle the "information assets" properly, which is the system for managing and protecting the information such as trade secrets, personal information, information entrusted to us by our customers and business partners through our business activities, and other information held by the NORITZ Group. This "Information Security Policy" has been established and operated to ensure that the activity of the information security is conducted systematically and continuously.

II. Promotion system

Our group shall establish a promotion system to manage the information security as a management issue. We will hold regular meetings of the "Sustainability Committee," which is comprised of management-level members, to ascertain the status of information security management at the company-wide level. We also establish a system that enables prompt implementation of necessary security measures in accordance with risk analysis.

III. Initiatives

1. Maintenance of internal rules and regulations

In order to ensure appropriate management of information assets, we have established rules and procedures regarding information security, and all directors and employees shall comply with these rules and procedures.

2. Information Security Education

All directors and employees shall be aware of the importance of information security and shall receive ongoing information security training to raise awareness.

3. Information Security Measures

To prevent unauthorized intrusion, leakage, falsification, loss, theft, destruction, or interference with the use of information assets (hereinafter referred to as "accidents"), we shall implement information security measures from various aspects, such as human, organizational, physical, and technical.

4. Provision of products and services

In order to provide products and services that our customers can use with peace of mind, we take appropriate measures to ensure the security of information related to our products and services.

5. Compliance (with laws and ordinances)

In order to earn the trust of our stakeholders with a high sense of ethics, we will comply with laws, regulations, national guidelines, and other social norms related to information security.

6. Continuous Improvement

We will continuously review and improve our information management system to ensure the implementation of initiatives for the appropriate management of information assets.

7. Responding to Problems

In the event of an incident related to the handling of information assets, a reporting and response system shall be established to minimize the impact. In the unlikely event of an incident, we will coordinate information with external organizations, investigate the cause, and take steps to prevent recurrence.

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